



ANDROSCOGGIN HOME CARE & HOSPICE

15 Strawberry Avenue, Lewiston, Maine 04240

Caring connections

Spring 2016



Celebrating 50 Years of Caring & Compassion

2016 marks a big milestone in Androscoggin Home Care & Hospice's (AHCH) history – *50 years of service to residents and their families in Maine.*

When AHCH began in 1966, there was one nurse, one aide and one office support person. Fast forward to 2016 and AHCH employs over 430 people, has over 240 volunteers and serves 122 cities, town and townships throughout Maine.

50 years later, AHCH is a comprehensive home care and hospice agency that provides a continuum of care that guides and tracks patients over time through an array of health services that spans from pre-natal support, to post hospital interventions, managing chronic disease, and lowering hospital readmissions, to palliative and end of life care through our hospice program.

As most things in history, healthcare is coming full circle again - coming home, one might say - to blend traditional patterns of caring caregiving at home with modern health care treatments and approaches.

The meaning of "home" has taken on a broader dimension over the years. A patient's home is not only a house or apartment, it can be a residential care facility such as a nursing or boarding home. Wherever a patient calls home, they are able to remain

there safe and independent thanks to care provided by AHCH's dedicated staff and the continued growth in the Agency's three programs: skilled home care, supportive care and hospice care.

In addition, many of the Agency's patients and their families rely on dedicated AHCH volunteers. The volunteer program continues to grow to nurture an already strong ethics of volunteerism within the agency on behalf of the communities the Agency serves.

Within the fiscal arena, AHCH continues to strive to provide the resources needed through fundraising to ensure the Agency's long-term financial health through events, annual fund and planned giving opportunities. Thanks to the generous gifts of many friends and supporters, AHCH will be able to utilize the funds and come to sustain and enhance a nonprofit mission of services for generations to come.

As the Agency looks forward to the next 50 years, its commitment to the community stays the same – *to care for the health, independence, and quality of life of Maine residents and their families in the comfort of their home and community.*

Thank You and Goodbye



Julie Shackley

Working at Androscoggin Home Care & Hospice (AHCH) has been an incredible experience, and I'm thankful for every minute I've had here. Unfortunately, due to health issues, my time at AHCH

has come to an end. I've watched the Agency grow into something amazing over my 22 years here, and I'm incredibly proud to have been a part of this team. I've been fortunate enough to work with some amazing and talented individuals over the course of my time here — each and every one of them has somehow made an impact on me and effectively helped me to get to where I am right now.

My last day at AHCH was June 3, 2016. It will be a difficult transition for sure, as my career has been a passion for me all these years but I am looking forward to traveling and spending time with my family and friends.

I just want to say THANK YOU to the community, donors, and partners who have supported our agency over the years, assisting us in expanding home care and hospice services throughout Maine. And most of all, thanks to Androscoggin Home Care & Hospice's staff, volunteers and Board Members for giving me a chance to help improve the quality of care to Maine's residents.

Moving forward, I know that Androscoggin Home Care & Hospice is going to keep doing great things. There's no doubt in my mind that we have a gifted and talented Board of Directors and the best staff team that I have ever worked with. I can't wait to see what comes next.

In 2015, we celebrated the 10th anniversary of our Hospice House, which was the first in the state inpatient facility. This year, 2016, marks our 50th Anniversary. I am very proud of all we have accomplished since our agency was established in 1966. Again, thank you all for your support, compassion and for helping to make Androscoggin Home Care & Hospice the wonderful organization it is.

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Annual Butterfly Release Celebration honoring 50 years of Caring and Compassion

On August 6th, Androscoggin Home Care & Hospice (AHCH) will hold its 8th annual Butterfly Release Celebration. The event is a unique opportunity to remember and honor loved ones by dedicating a butterfly in their memory. Guests will share memories, enjoy music and light refreshments. Names of those being honored with a butterfly dedication will be read and printed in the program booklet. The event culminates with the mass release of hundreds of beautiful Monarch butterflies.

“A friend thought the Butterfly Release would be comforting since I had just lost my son. I was concerned because he was not cared for by hospice. It did not matter – the Butterfly Release was open to anyone. I am so glad I attended! Watching the butterflies being released was amazing. It was sentimental and beautiful. One landed on my finger. It flew away and sat on the chair in front of me. Then it came back. Resting on my shirt, next to my heart. It was a wonderful experience. I would not miss another Butterfly Release.” Pauline Ouellette

All community members are welcome to dedicate a butterfly. No prior affiliation with AHCH is needed. The celebration begins at 11:00am.



Dedications are \$25 per butterfly and can be made online at www.ahchbutterfly.org. Paper dedication forms are available at Androscoggin Home Care & Hospice's Hospice House on Stetson Road in Auburn or at their Lewiston Office on Strawberry Avenue. Proceeds from the Butterfly Release Celebration benefit patient care and family support services at Androscoggin Home Care & Hospice's Hospice House.



Androscoggin Home Care & Hospice welcomes new President & CEO, Kenneth Albert, RN, BSN, Esq.



Ken is very excited to begin work at AHCH. “In our rapidly changing health care delivery system, people will receive care in three primary settings: hospitals, primary care, and in the community. Androscoggin Home Care and Hospice has been a leader for fifty years working with our local hospitals and medical providers to make sure that members of our community receive the care they need and deserve. I look forward to working with

our exceptional staff and all of our community partners to position Androscoggin Home Care and Hospice for another successful fifty years of quality care and services for the communities we serve.” Ken assumed his role as President and Chief Executive Officer on June 6, 2016.

Ken resides in Lewiston with his wife of over twenty-five years, Deana Albert, who works for CMMC as a Nurse Practitioner in the long term care setting after practicing at Central Maine Internal Medicine for fifteen years.

'Like' Us on Facebook!

If you are not already, please Like us on Facebook, where we post the latest news and happenings with AHCH. You can visit our Facebook page at facebook.com/AndroscogginHomeCareAndHospice/

'Follow' Us on Twitter!

We have a brand new Twitter page that we will be using to share updates and pictures from our events. If you have a Twitter account, please follow us at @AHCHevents. You can also visit our Twitter page at twitter.com/AHCHevents



ANDROSCOGGIN
HOME CARE & HOSPICE

15 Strawberry Avenue
Lewiston, Maine 04240

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U.S. Postage

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Lewiston, Maine

Permit #3

www.ahch.org • 207-777-7740 • 1-800-482-7412

Upcoming Events

Hospice House 5K & Remembrance Walk

Registration opens July 1st, 2016

Visit www.HHRunWalk.org for more information.

Butterfly Release Celebration

August 6th, 2016

Butterfly dedications can be purchased at www.ahchbutterfly.com

Autumn Night Out

October 21st, 2016

Save the date! More information will be available soon.

Visit www.ahch.org for more info on these events

Androscoggin Home Care & Hospice cares for the health, independence, and quality of life of Maine residents and their families in the comfort of their home and community.

M.O.D.E.L. Care is patient centered care that is Meaningful, Organized, Developed, Effective/Efficient and has Lasting Quality.



AHCH Annual Fund

The Annual Fund is set up to help cover those costs that are not reimbursable by insurances. As home care and hospice continues to grow so does the need to cover the gaps in the reimbursement system.

In 1991, the Annual Fund goal was \$30,000 and at that time we needed to raise \$200,000 annually to cover unreimbursed care. Today our Annual Fund goal is \$175,000 to help cover the \$1.3 million in unreimbursed care.

This is why our donors are so important to our organization. Our gifts range from \$5.00 to \$5,000 and each and every one of them makes a difference. We also have donors who have been giving faithfully for over 25 years and we truly appreciate every donor.

In honor of our 50th Anniversary and Julie Shackley's retirement we would like to raise more than our goal. If you would like to join us in investing in the agency, please fill out the form on the back of this panel and return it to our Lewiston Office at 15 Strawberry Avenue.



Please make a difference by contributing to the Annual Fund today!

2016 Annual Appeal

Each and every gift makes a difference

GIFT LEVELS:

\$10,000-\$14,999	Pacesetter	\$1,000-\$2,499.....	Caregiver
\$5,000-\$9,999	Partner	\$250-\$999	Family
\$2,500-\$4,999.....	Guardian	\$25-\$249.....	Friend

GIFT AMOUNT: \$ _____

My company matches charitable gifts (form enclosed)

Please direct my gift to the selected fund:

- | | |
|--|---|
| <input type="checkbox"/> Community Bereavement Support | <input type="checkbox"/> Investments in Patient Care Technology |
| <input type="checkbox"/> Continuing Education for Clinical Staff | <input type="checkbox"/> Patient Subsidized Care Services |
| <input type="checkbox"/> Hospice House | <input type="checkbox"/> Where Needed Most |
| | <input type="checkbox"/> Volunteer Services |

This gift is in memory of in honor of

Name: _____

Please notify the following person(s) of my gift

Name _____

Address _____

You may make your gift by Credit Card

(courtesy of TD Bank).

VISA MasterCard

Amount: \$ _____

Account:

Expiration Date: _____

Signature: _____

You may make your gift online through our website at www.ahch.org.

You may also make your gift by check

Checks are payable to Androscoggin Home Care & Hospice.

Mailing Address: 15 Strawberry Avenue, Lewiston, ME 04240

DONOR INFORMATION

I wish to remain anonymous in agency donor lists and publications

Name (Mr./Mrs., Ms., Miss, etc) _____

Address _____

City _____ State _____

ZIP _____ Phone _____

I have remembered AHCH in my will

Please send me information about volunteer opportunities at AHCH